

Receive Text Message Alerts from the Library Catalog powered by Shoutbomb

You will only receive text messages when activity on your account triggers a message.

The library does not charge a fee for this service. Your mobile plan's regular text messaging rates apply and must be able to text an email address.

With the library's Shoutbomb text messaging service, you can use your mobile phone to:

Receive text notices about holds that are available, items that are due soon and overdue items.

You can also find out how much money you owe in fines, see a list of what you have overdue, you can renew books and add the card numbers for all the members of your family.

Signing Up - 3 easy steps

1. To get started, text the message: SIGNUP to 401-298-2013
2. Text your 14-digit library card barcode number, found on the back of your card.
3. Text your 4-8 digit library PIN.

That's All! Once your Shoutbomb registration has been completed, you will automatically get text notices about holds to pick up, items that are due soon, overdue items and when your library card is about to expire. A text will be sent only when activity on your account triggers a message.

To use the online catalog and Shoutbomb, you will need to enter your library card barcode number and PIN. If you haven't created one or cannot remember your PIN, call us (767-2780) and we will clear your old one so you can create a new one.

Commands

MYBOOKS Request the current status of all your library items including holds, fines and current checked out items.

ADDCARD Text ADDCARD and follow the prompts to add another library account to your notifications. This is useful for family members to get notifications on multiple cards with one mobile number.

IOWEU Request the current fines linked to your card(s).

MYCARDS Display all cards and their expiration dates, linked to your phone number.

SWITCHPHONE To update your phone number or carrier.

DROPCARD Cancel text notices for a card.

HELP Get information about all Shoutbomb commands.

RESEND Get the last message from Shoutbomb.

QUIT Ends all text notifications and cancels your registration to Shoutbomb. Reply to the instructions.

Message Settings

To view and change your Shoutbomb message settings, text:

NOTICES See your current on/off settings.

HOLDS Toggles your holds notices on/off.

RENEW Toggles your courtesy notices on/off.

OVERDUE Toggles your overdue notices on/off.

Replying to Notices

Your account notices will prompt you to respond with commands, including:

HL Get a list of holds that are ready for pickup.

RL Get a list of items that are eligible to renew.

RA Renew all of your eligible items.

OL Get a list of overdue items.